



QUALITY POLICY

The Management of "IMAGOS s.a.s." recognizes the importance of Quality in its operations, particularly in those aspects related to meeting customer needs and continuously improving its performance.

Over the coming years, Management intends to:

1. Plan, verify, and maintain product design and delivery schedules
2. Maintain an internal system for controlling activities and costs
3. Monitor and improve customer satisfaction
4. Ensure proper management of projects and all related documentation, minimizing the possibility of non-compliance related to this aspect.

Management is aware that to achieve these objectives, it is necessary to adopt a system of values that are recognized and shared by all members of "IMAGOS s.a.s.", including collaborators/suppliers, who direct everyone's activities toward complete customer satisfaction, complying with mandatory and customer requirements, and committing to continuous improvement of the quality management system.

Specifically, Management will plan and monitor all actions that will:

- maximize the capabilities and skills of its staff by providing them with suitable resources to achieve their assigned objectives, including training;
- stimulate initiative and involve staff in the company's objectives for improving the quality of its offerings;
- ensure the use of up-to-date IT and information support to maintain high service/product quality;
- adopt a common language and procedures to prevent defects and non-compliance;
- create a safe and peaceful work environment.

In compliance with these general principles, the company's quality program identifies annual objectives that are subsequently translated into specific objectives for individual department heads. The degree to which these objectives are achieved will be monitored directly by Management.

These heads are responsible for ensuring that the Policy expressed herein is disseminated, understood, and implemented at all levels.

Castelfranco Veneto, 05/03/2026

La Direzione

A handwritten signature in blue ink, appearing to be "P. M.", is written over a horizontal line.